

over 100 YEARS of quality

VL30 22.2V Cordless 3-in-1 Vacuum Cleaner

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GREAT BRITISH

DESIGN SINCE 1912

SAFETY AND INSTRUCTION MANUAL PLEASE READ CAREFULLY

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*Subject to registering your Extended Guarantee online at www.towerhousewares.co.uk.

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<u>Towerbrand</u>

GREAT BRITISH DESIGN, INNOVATION AND EXCELLENCE **SINCE 1912**

Since the turn of the 20th century, Tower has been designing, developing and manufacturing housewares and small appliances used by millions of households throughout the UK and beyond. During the 1960s, the rise in popularity of pressure cooking saw Tower become the UK's largest producer of pressure cookers, right through into the late 1980s. In recent years the Tower brand has been reborn with an exciting and varied range of housewares and electrical appliances that have quickly reinstated the brand's richly deserved status as a household name.

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Visit

www.towerhousewares.co.uk

for more fantastic products.

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Contents:

Thank you for purchasing this appliance from the Tower range.

Please read this manual carefully **BEFORE** using the appliance for your own safety.

It has been designed to provide many years of trouble-free use.

There are many benefits to using a Tower Pole Vacuum:

- 120W motor ideal for everyday cleaning
- 2 speed settings for a lighter or deeper clean
- Motorised floor brush
- 600ml dust tank capacity minimises the need for emptying
- Lightweight design for easy portability around your home

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See back page for Customer Service Information.

Call us first, we can help.

Visit our website: Call:+44 (0)333 220 6066 towerhousewares.co.uk (8.30am to 6.00pm Monday-Friday)

1 - Specifications:

This box contains: Instruction Manual Vacuum Cleaner 2-in-1 Crevice and Brush Tool 6 Structure of your appliance: ₃ 1. Dust tank release button 2. Handle / Power On/Off / Speed Selection button 3. Pole release button 4. Extension pole 5. Floorhead

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2 - Technical Data:

Description: Model: Adaptor Rating: Input: Output: Product Rating: VL30 22.2V Cordless 3-in-1 Vacuum Cleaner T113004

100-240VAC, 50/60Hz DC26V 500mA 22.2V

Documentation

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU 2014/35/EU 2011/65/EU 2009/125/EC Electromagnetic Compatibility Directive. Low Voltage Directive. Restriction of Hazardous Substances Directive. Eco-Design of Energy Related Products.

RK Wholesale LTD Quality Assurance, United Kingdom.

Should you encounter problems or require a replacement part, contact the Tower Customer Support Team: **+44 (0) 333 220 6066.**

Some spare parts may be ordered from the Tower website. Your warranty becomes void should you decide to use non Tower spare parts. Spare parts can be purchased from **www.towerhousewares.co.uk**

Guarantee for spare parts:

The spares and accessories are guaranteed for 1 year from date of purchase. The main body and housing are guaranteed for the extended free warranty subject to registration.

If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase within 12 months from the date of purchase. Refund or replacement is at the discretion of the retailer.

3 - Important Safety Information:

Please read these notes carefully BEFORE using your Tower appliance

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer, its service agent or a similarly qualified person.
- DO NOT let the cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- DO NOT carry the appliance by the power cord.
- The use of accessory attachments is not recommended by the appliance manufacturer apart from those supplied with this product. DO NOT use extension cords with the appliance.
- DO NOT pull the plug out by the cord as this may damage the plug and/or the cable.

- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- Switch off and unplug before fitting or removing tools/ attachments, after use and before cleaning.
- Close supervision is necessary when any appliance is used by or near children.
- Children should not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Cleaning and user maintenance should not be undertaken by children without supervision.

- Take care when any appliance is used near pets.
- Not suitable for carpets with long fibres as the bristles will damage the fibres.
- Keep the vacuum cleaner moving over the carpet surface at all times to avoid damaging the carpet fibres.
- DO NOT use this product for anything other than its intended use.
- DO NOT immerse cords, plugs or any part of the appliance in water or any other liquid.
- This appliance is for household use only.
- DO NOT use the appliance outdoors.
- Keep hair, loose clothing, fingers and all body parts away from moving parts.
- DO NOT use to pick up flammable liquids such as gasoline or use in an area where they might be present.
- DO NOT use the appliance without the dust container filter in place.

- DO NOT pick up anything that is burning or smoking such as cigarettes, matches or hot ashes.
- Use extra care when cleaning on stairs.
- Use only manufacturer's recommended accessories.
- DO NOT pull cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners.
- DO NOT run vacuum cleaner over the cord. Keep cord away from heated surfaces.
- This product is fitted with a thermal cut-out, which will activate if the motor overheats due to blocked air inlets. If the appliance cuts out, allow it to cool for 1 hour, then empty the dust container and clean all of the filters.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team: +44 (0) 333 220 6066

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4 - Before First Use

Read all instructions and safety information carefully before first use. Please retain this information for future reference.

- 1. Remove the product from the box.
- 2. Remove any packaging from the product.
- 3. Please retain all packaging until you have checked and counted all the parts and the contents against the parts list.
- 4. Dispose of the packaging in a responsible manner.

5 - Using Your Appliance

Connecting the Pole:

1. To connect the pole to the vacuum cleaner, push it into the corresponding slot on the main body of the unit until it locks into place.

Note: The handle attaches to the vacuum at a slight angle.

2. To remove the pole and use the vacuum cleaner as a handheld, press the pole release button on the main body of the unit and pull the pole firmly away from the main body of the unit.

Connecting the Accessories:

- 1. This vacuum cleaner comes with a 2 in 1 Crevice and Brush Tool for vacuuming corners and cleaning delicate surfaces.
- 2. To connect and use the accessories included with this vacuum cleaner when using it as a stick vacuum, attach each one to the end of the tube, as required. Ensure each accessory is firmly connected to the tube before turning on the vacuum cleaner, to prevent them from falling off whilst in use.
- 3. Alternatively, to use these accessories with the handheld unit, attach each one to the corresponding slot at the front of the unit until it clicks into place.
- 4. To remove an accessory when using the unit as a stick vacuum, grip it firmly, then pull it away from the main body of the appliance. To remove an accessory when using the unit as a handheld vacuum, press the release button at the front of the unit and pull the accessory firmly away from the main body of the appliance.

Note: Keep the brush free of fibres, hairs, and other objects that could impede proper functioning. Always remove these types of objects when the brush picks them up.

Charging the Unit:

- 1. This unit can be charged from a mains adaptor, using the included adaptor.
- 2. To charge the unit, insert the adaptor into a compatible mains socket, ensuring the socket switch is turned to the ON position.
- 3. When the unit has fully charged, unplug it from the mains.
- 4. The unit is now ready for normal use.

Using the Vacuum:

- 1. Once the vacuum is fully charged, press the On/Off/Speed Selection button located on the inside of the handle to turn it on. The motor will start up and air will begin emitting from the appliance to indicate it has been turned on.
- 2. Press the On/Off/Speed Selection button again while the unit is in operation to select the High speed setting.
- 3. Press the On/Off/Speed Selection button again while the High speed setting is selected to turn the unit off. The motor will stop working and air will stop emitting from the appliance to show the unit has been turned off.

6 - Troubleshooting

Problem	Possible Solution
The vacuum will not work	Plug the vacuum cleaner into the mains. This vacuum cleaner is equipped with a motor protective thermo- stat. If for some reason your vacuum overheats, the thermostat will automatically turn the suction motor off. Should this occur, allow it to cool for 1 hour, then empty the dust container and clean all of the filters.
The vacuum will not pick-up or the suction power is weak	The dust container may be full, or the filters may require cleaning. Empty the dust container and clean the filters.
Dust is escaping from the vacuum	The filter may not be installed correctly, or the dust container may be full. Empty the dust container and reassemble the filter system.
There is a strange noise coming from the vacuum.	The floorhead or filter may be clogged up. Stop using the appliance, clean the filter and floorhead, empty the dust bin and plug the appliance back in. If the problem persists, contact a qualified repair person or our Customer Support team.

7 - Recycling

DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit www.recycle-more.co.uk or www.recyclenow.co.uk for access to information about the recycling of electrical items.

Please visit www.weeeireland.ie for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.

8 - Cleaning & Care

Emptying the Dust Tank:

- 1. To empty the dust tank, begin by pulling the release button at the top of the unit to separate it from the main unit.
- 2. Once the tank has been separated from the unit, twist the tank lid counterclockwise to loosen it. Pull the lid away from the main body of the unit to access the round filter.
- 3. Remove the round filter from the unit and tap it lightly against a dustbin or sink to clean it.
- 4. Pull the inlet filter out of the dust tank and shake the tank's contents into a dustbin
- 5. Once you have emptied the dust tank, fit both filters back into place and reattach the tank lid. Twist the tank lid clockwise to lock it and secure the dust tank in place.
- 6. Once the dust tank is secured, pull the tank release tab back and affix the tank back onto the body of the unit. The release tab will automatically click into place and secure the dust tank to the unit.

Cleaning the Unit Body:

- 1. Before cleaning the unit body, ensure the unit is disconnected from the mains supply and not in operation.
- 2. Use a damp cloth to clean the unit body. Never use any abrasive cleaning materials or solvents, as these could cause damage to the surface of the unit.

WARNING! DO NOT allow any liquids into the unit, as this could cause damage to the electrical components and cause it to malfunction.

Storing the Appliance:

- 1. Before storing the appliance, insert the floor brush holder and the tubes into the storage clip at the rear of the appliance.
- 2. Your appliance can now be stored.

9 - Wiring Safety for UK Use Only

(Power adapters only)

Never open the power adapter, you risk getting an electric shock.

Only use the power adapter that is supplied with your product.

You must always connect the power adapter to the product before connecting to the mains power supply.

The power adapter must be used indoors only, and must not be subjected to damp conditions.

The power adapter does not have any user serviceable parts.

If in doubt, consult a qualified electrician who will be pleased to do this for you. If you need to remove the plug – disconnect it from the mains – and then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

> WARNING: Do not attempt to open any part of the power adaptor or plug.

10 - Warranty

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JARANTEE

As a thank you for purchasing one of our fantastic products, we are offering you an extra 2 years peace of mind in addition to your 1 year guarantee.

To receive your extra 2 year guarantee, register your appliance online within 28 days of purchase by visiting www.towerhousewares.co.uk



This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase. Refund or replacement is at the discretion of the retailer.

The Following Conditions Apply:

- The product must be returned to the retailer with proof of purchase or a receipt.
- The product must be installed and used in accordance with the instructions contained in this instruction guide.
- It must be used only for domestic purposes.
- It does not cover wear and tear, damage, misuse or consumable parts.
- Tower has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

The standard one year guarantee is only extended to the maximum available for each particular product upon registration of the product within 28 days of purchase. If you do not register the product with us within the 28 day period, your product is guaranteed for 1 year only.

To validate your extended warranty, please visit www.towerhousewares.co.uk and register with us online.

Please note that length of extended warranty offered is dependent on product type and that each qualifying product needs to be registered individually in order to extend its warranty past the standard 1 year.

Extended warranty is only valid with proof of purchase or receipt.



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thank you!

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+44 (0) 333 220 6066

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