

# TOWER®

*over 100 YEARS of quality*

T16041

## 4 TRAY BUFFET SERVER



**Call us first, we can help.**

With advice, spares and returns.

Visit our website: [towerhousewares.co.uk](http://towerhousewares.co.uk) **Call: +44 (0)333 220 6066**  
(8.30am to 6.00pm Monday-Friday)



SAFETY AND INSTRUCTION MANUAL

PLEASE READ CAREFULLY

\*Subject to registering your Extended Guarantee online at [www.towerhousewares.co.uk](http://www.towerhousewares.co.uk).

### Specifications:

#### This box contains:

Instruction Manual  
4 Tray Buffet Server:  
1 X Hotplate  
1 X Stainless Steel Frame  
2 X Large Warming Pans  
2 X Small Warming Pans  
2 X Large Lids  
2 X Small Lids

1. Large Pans With Lid
2. Small Pans With Lid
3. Cool Touch Handles
4. Temperature Dial
5. ON/Ready Light



### Technical Data:

Description:	4 Tray Buffet Server
Model:	T16041
Rated Voltage:	230V~
Frequency:	50/60Hz
Power Consumption:	300W

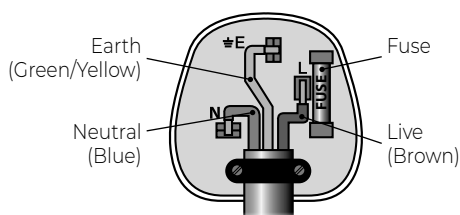
#### Documentation

We declare that this product conforms to the following product legislation in accordance with the following directive(s):

2014/30/EU	Electromagnetic Compatibility Directive.
2014/35/EU	Low Voltage Directive.
2011/65/EU	Restriction of Hazardous Substances Directive.
1935/2004/EC	Materials & Articles in Contact With Food (LFGB section 30 & 31).
2009/125/EC	Eco-Design of Energy Related Products.

RK Wholesale LTD Quality Assurance, United Kingdom.

## Wiring Safety for UK Use Only



### IMPORTANT

As the colours in the mains lead of this appliance may not correspond with the coloured markings identifying the terminals in your plug, please proceed as follows:

The wires in the mains lead are labelled in accordance with the following code:

**Blue neutral [N] Brown live [L] Green/Yellow [EARTH]** 

**Plug Fitting Details (Where Applicable).** The wire labelled blue is the neutral and must be connected to the terminal marked [N].

The wire labelled brown is the live wire and must be connected to the terminal marked [L].

The wire labelled green/yellow must be connected to the terminal marked with the letter [E].

On no account must either the brown or the blue wire be connected to the [EARTH] terminal.

Always ensure that the cord grip is fastened correctly.

The plug must be fitted with a fuse of the same rating already fitted and conforming to BS 1362 and be ASTA approved.

If in doubt consult a qualified electrician who will be pleased to do this for you.

**Non-Rewireable Mains Plug.**

If your appliance is supplied with a non-rewireable plug fitted to the mains lead and should the fuse need replacing, you must use an ASTA approved one (conforming to BS 1362 of the same rating).

If in doubt, consult a qualified electrician who will be pleased to do this for you.

If you need to remove the plug - disconnect it from the mains - then cut it off of the mains lead and immediately dispose of it in a safe manner. Never attempt to reuse the plug or insert it into a socket outlet as there is a danger of an electric shock.

### WARNING:

This appliance **MUST** be earthed!

### DISPOSAL OF THE UNIT

Appliances bearing the symbol shown here may not be disposed of in domestic rubbish. You are required to dispose of old electrical and electronic appliances like this separately.

Please visit [www.recycle-more.co.uk](http://www.recycle-more.co.uk) or [www.recyclenow.co.uk](http://www.recyclenow.co.uk) for access to information about the recycling of electrical items.

Please visit [www.weeeiireland.ie](http://www.weeeiireland.ie) for access to information about the recycling of electrical items purchased in Ireland.

The WEEE directive, introduced in August 2006, states that all electrical items must be recycled, rather than taken to landfill.

Please arrange to take this appliance to your local Civic Amenity site for recycling, once it has reached the end of its life.



### 3 - Important Safety Information:

Please read these notes carefully BEFORE using your Tower appliance

- Check that the voltage of the main circuit corresponds with the rating of the appliance before operating.
- If the supply cord or appliance is damaged, stop using the appliance immediately and seek advice from the manufacturer, its service agent or a similarly qualified person.
- DO NOT let the cord hang over the edge of a table or counter or let it come into contact with any hot surfaces.
- DO NOT carry the appliance by the power cord.
- The use of accessory attachments is not recommended by the appliance manufacturer apart from those supplied with this product. DO NOT use extension cords with the appliance.
- DO NOT pull the plug out by the cord as this may damage the plug and/or the cable.
- Switch off at the wall socket then remove the plug from the socket when not in use or before cleaning.
- Close supervision is necessary when any appliance is used by or near children.
- Children should not play with the appliance.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Cleaning and user maintenance should not be undertaken by children without supervision.
- Take care when any appliance is used near pets.

- DO NOT use this product for anything other than its intended use.
- This appliance is for household use only.
- Please ensure that the appliance is used on a stable, level, and heat resistant surface.
- DO NOT immerse cords, plugs or any part of the appliance in water or any other liquid.
- DO NOT use the appliance outdoors.
- Never position the unit close to or on hot surfaces or open flames.
- DO NOT spill liquid onto the base unit. If this happens switch off and unplug from the mains, mop up the liquid and seek advice from a qualified technician.
- High temperatures are present during operation. Only touch the handles on the unit.
- This appliance is not intended for commercial use.
- DO NOT place the product under cupboards or near hanging fabric.
- Avoid contact with steam escaping from the lid vents.
- The cover can become extremely hot during operation therefore use oven gloves where possible when removing the cover to avoid burns.
- Repairs to electrical appliances should only be performed by a qualified electrician. Improper repairs may place the user at risk.
- **WARNING!** The appliance can get very hot and should only be on for 4 hours or less to avoid injury.
- Never place your hand over the steam vents or cover when the appliance is in operation.
- Any meat dishes placed in the buffet server must be thoroughly cooked first. DO NOT place raw meat in the buffet server.
- In the unlikely event the appliance develops a fault, stop using it immediately and seek advice from the Customer Support Team: +44 (0) 333 220 6066

### Before First Use

Read all instructions and safety information carefully before first use. Please retain this information for future reference.

1. Remove your appliance from the packaging.
2. Before using the appliance for the first time, carefully clean the pans and lids.
3. Do not use any aggressive detergents, brushes with metal or nylon bristles or sharp objects such as knives or spatulas for cleaning the unit.
4. Your buffet server is now ready for normal use.

### Assembly:

1. Make sure the buffet server is unplugged and that the temperature dial is set to the Off or LOW setting.
2. Place the base on a clean, dry and level heat resistant surface.
3. Place the frame onto the base and insert the pans into the frame.

### Turning On:

Plug the unit into an electrical outlet. Switch the appliance on at the outlet. (If outlet is switchable.)

CAUTION: The buffet server will automatically turn on when plugged into the outlet. The ON/Ready light will illuminate red to indicate when the power is on.

### Temperature Control:

The temperature dial gives you a range of heat settings between LOW and HIGH.

1. Place the prepared food into each one of the warming pans, and adjust the temperature dial to your desired heat setting.
2. The ON/Ready light will illuminate red to indicate when the power is on and will go off once the desired temperature is reached.

Note: The ON/Ready light will turn on and off in order to maintain the desired temperature.

CAUTION! Do not leave the appliance unattended while operating and/or while it's plugged into the electrical outlet.

### Warming Pans:

The Warming Pans can keep food hot for a long period of time, however please be aware of food hygiene issues when keeping food warm for long periods of time.

Any meat dishes placed in the buffet server must be thoroughly cooked first. Do not place raw meat into the buffet server.

The warming plates must not be on in excess of 4 hours as they may become very hot. Also it's at this point when food begins to dry out and/or the flavour changes.

### Turning Off:

1. To turn off the buffet server, switch it off at the electrical outlet first. (If outlet is switchable.)
2. Gently remove the plug from the electrical outlet.
3. Allow the appliance time to cool before handling. (Refer to cleaning section on page 13)

Note: It is not recommended to move the appliance when it is hot.

CAUTION! If it is absolutely necessary to move the Buffet Server be aware that the contents of the Warming Pans and the Base of the unit can become VERY HOT..

DO NOT touch hot surfaces without oven gloves or other protection for hands and skin. Always use the handles or knobs on the appliance.

Always ensure that the Temperature Dial is set to the OFF/LOW position when not in use.

Always switch off the appliance at the electrical outlet (if switchable) before removing plug from the wall.

NEVER place the plastic Lids of the Warming Pans directly onto the Hotplate.

### Using The Hotplate Without Warming Pans And Frame:

1. Place the Hotplate on a stable, heat resistant surface.
2. Remove the warming pans, lids and steel frame.
3. Plug the appliance into the electrical wall outlet and switch On at the outlet. (If outlet is switchable.)
4. The ON/Ready light will turn red once it is on, and will turn Off when the desired temperature is reached.
5. Select your preferred heat setting with the temperature dial.
6. Pre-heat the appliance for 10 minutes.
7. Food warmed on the hotplate must be precooked and already hot as this appliance is not designed for heating from cold or frozen temperatures.
8. When finished, switch off the appliance at the wall outlet. (If the outlet is switchable.) Unplug the mains power supply.
9. Allow the buffet server to cool for approximately 90 minutes before storing.

### Troubleshooting

Questions	Answers
Why has the ON/Ready light turned off?	Make sure the appliance is plugged into the outlet and that the outlet switch is on (if switchable). If the appliance is on and you've already selected your heat setting then the light has turned off because the appliance has reached the selected temperature.
Can you preheat the buffet server?	Yes, turn on the appliance and select your heat setting with the temperature dial. The ON/Off light will turn off once the temperature has been reached.
How long can the buffet server safely stay on?	The buffet server must be on for NO LONGER than 4 hours to avoid injury or damage since its surface can become very hot.
Can I use the buffet server without the warming pans and frame?	Yes, please refer to the Using The Hotplate Without Warming Pans And Frame section on page 11.

### Cleaning & Care:

1. Before cleaning your buffet server, always ensure that the temperature control dial is in the OFF. Always remove the plug from the electrical outlet and wait to cool before cleaning the appliance.
2. The exterior of the appliance should be cleaned, if necessary, with a slightly damp cloth without additives.
3. Carefully clean the appliance. Remove the pans & lids ONLY, and wash them in warm, soapy water; rinsing them thoroughly.
4. Caution: Do Not immerse the base unit in any liquid or water.
5. Clean the base unit with a slightly damp cloth. Do not use abrasive cleaning agents or allow water to spill or seep into the frame. NEVER immerse the hotplate, the power cord or plug into water or any other liquid.
6. Do not use any aggressive detergents, brushes with metal or nylon bristles or sharp objects such as knives or spatulas for cleaning the unit.
7. Always dry the unit thoroughly after cleaning it.
8. Store your appliance after it has cooled down. When not in use, store the appliance in a safe, dry place, out of reach of children.

### IMPORTANT:

After cleaning, allow the appliance to dry fully before using again.

Do not use the appliance if damp. Ensure the appliance is completely clean and dry before storing.

### Storage

To store your appliance:

1. Unplug the power cord from the power outlet and clean as above.
2. Allow the appliance to dry fully.
3. Store on a flat, dry level surface out of reach of children.

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## thank you!

**We hope you enjoy your appliance for many years.**

This product is guaranteed for 12 months from the date of original purchase. If any defect arises due to faulty materials of workmanship, the faulty products must be returned to the place of purchase.

Refund or replacement is at the discretion of the retailer.

**The Following Conditions Apply:**

The product must be returned to the retailer with proof of purchase or a receipt.  
The product must be installed and used in accordance with the instructions contained in this instruction guide.

It must be used only for domestic purposes.

It does not cover wear and tear, damage, misuse or consumable parts.

Tower has limited liability for incidental or consequential loss or damage.

This guarantee is valid in the UK and Eire only.

**The standard one year guarantee is only extended to the maximum available for each particular product upon registration of the product within 28 days of purchase. If you do not register the product with us within the 28 day period, your product is guaranteed for 1 year only.**

To validate your extended warranty, please visit  
**[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)** and register with us online.

Please note that length of extended warranty offered is dependent on product type and that each qualifying product needs to be registered individually in order to extend its warranty past the standard 1 year.

Extended warranty is only valid with proof of purchase or receipt.

Your warranty becomes void should you decide to use non Tower spare parts.

Spare parts can be purchased from **[www.towerhousewares.co.uk](http://www.towerhousewares.co.uk)**

Should you have a problem with your appliance, or need any spare parts,  
please call our **Customer Support Team on:**

**+44 (0) 333 220 6066**



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